

# CIMS Report

Total of DTV - North Carolina Soft Test cases w/ Channels  
Cases Submitted from 9/17/2008 6:05:49PM to 9/17/2008 9:28:45PM

Counts	DTV Category Reason	Channels
59	New coupon request	
		WAXN-TV 64 2
		WCCB-TV 18 3
		WFMY-TV 2 1
		WGHP-TV 8 1
		WLFL-TV 22 1
		WLOS-TV 13 1
		WNCN-TV 17 4
		WNCT-TV 9 6
		WRAL-TV 5 12
		WRDC-TV 28 1
		WSOC-TV 9 8
		WTVD-TV 11 17
		WXII-TV 12 2
36	Problem with channel or call sign	
		WGHP-TV 8 1
		WRAL-TV 5 16
		WTNC-TV 26 1
		WTVD-TV 11 17
		WXII-TV 12 1
47	Satellite subscribers - lack of local stations	
		WFMY-TV 2 1
		WNCN-TV 17 2
		WRAL-TV 5 18
		WRAZ-TV 50 1
		WSOC-TV 9 2
		WTVD-TV 11 23
2	Setting up converter boxes was too hard	
		WSOC-TV 9 2
1	The retail stores were out of boxes	
		WSOC-TV 9 1
1	Their converter box "didn't work"	
		WRAL-TV 5 1
1	They did not think the stations they watch would switch to digital	
		WXII-TV 12 1
5	They forgot to upgrade	
		WGHP-TV 8 1
		WRAL-TV 5 1
		WTVD-TV 11 3
1	They relied on another member of their household to upgrade	

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Counts	DTV Category Reason	Channels	
		WSOC-TV 9	1
30	They thought all their sets were hooked up to cable or satellite		
		WFMY-TV 2	1
		WNCN-TV 17	2
		WRAL-TV 5	7
		WSOC-TV 9	4
		WTNC-TV 26	1
		WTVD-TV 11	14
		WXII-TV 12	1
6	They waited too long to buy or set up a digital set or a converter box		
		WRAL-TV 5	2
		WSOC-TV 9	1
		WTVD-TV 11	3
4	They were not aware of the switch to DTV		
		WMYV-TV 48	1
		WNCN-TV 17	1
		WTVD-TV 11	2
3	They were unaware of the correct transition date		
		WJZY-TV 46	1
		WSOC-TV 9	1
		WTVD-TV 11	1
6	Weak or spotty signal		
		WNCT-TV 9	1
		WRAL-TV 5	3
		WTVD-TV 11	2
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<b>202</b>	<b>:</b>	<b>Total North Carolina Soft Test cases Submitted</b>	